

How to reopen/reactivate your electricity meter

If you have had your electricity disconnected or have moved into a new home, your electricity meter may have been cut off. If this is the case, you will need to contact your electricity supplier, who can reopen/reactivate your meter in collaboration with you.

If your electricity supplier is Verdo, please call customer service on **7010 0230**.

Do you have a Kamstrup electricity meter that looks like this? Go to page 2.



Do you have an Echelon electricity meter that looks like this? Go to page 3.

Do you have an Echelon electricity meter that looks like this? Go to page 4.



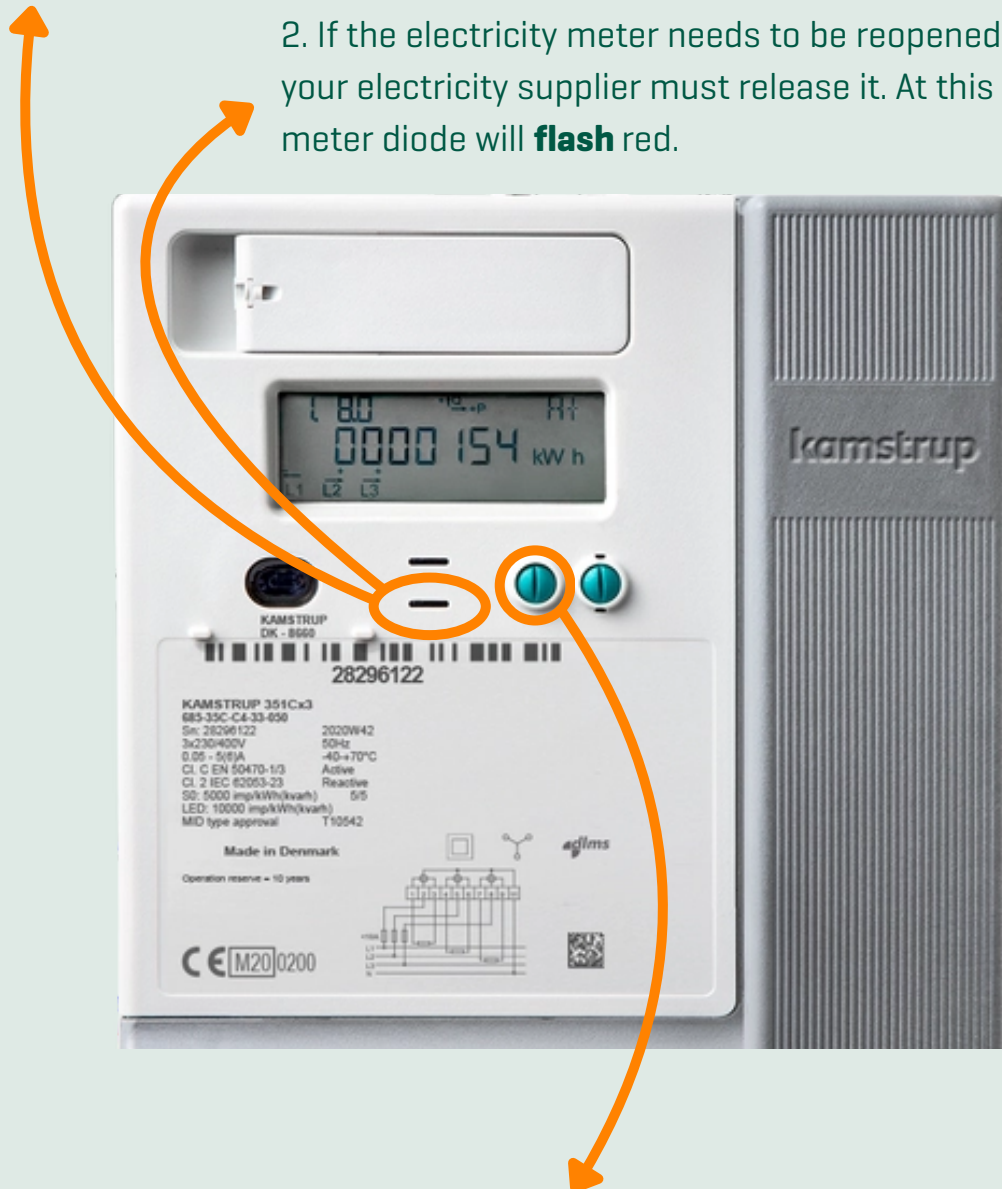
Kamstrup electricity meter

1. First, check whether the lower meter diode is lit.

If it is **not** lit, the electricity meter is in operation.

If it is **constantly** lit red, the electricity meter has been disconnected, and you will need to contact your electricity supplier.

2. If the electricity meter needs to be reopened/reactivated, your electricity supplier must release it. At this point, the meter diode will **flash** red.



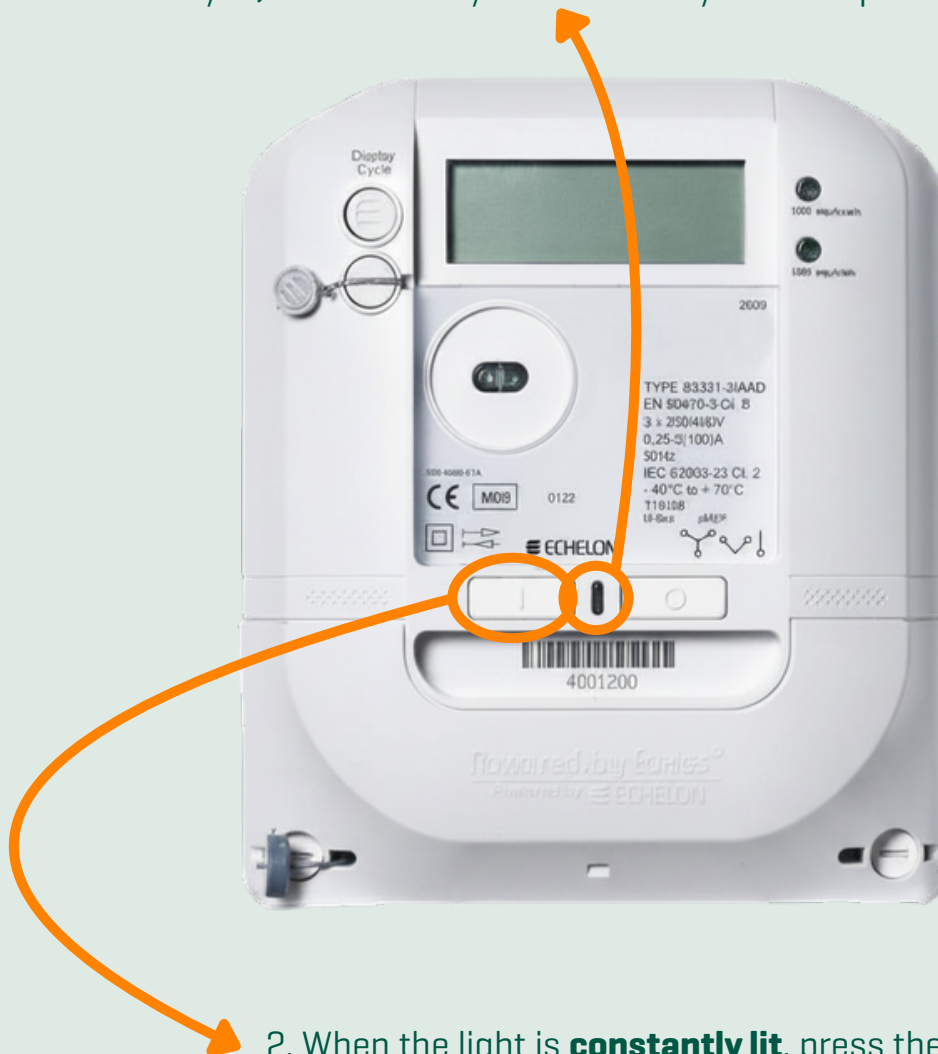
3. When the meter diode is **flashing** red, press the button on the left for 10 seconds. The meter will then make a sound, and it will now be reactivated.

Echelon electricity meter

1. First, check the light.

If it is **flashing**, the electricity meter has been disconnected, and you will need to contact your electricity supplier.

If it is constantly lit, the electricity meter is ready to be reopened/reactivated.



2. When the light is **constantly lit**, press the button marked 1 to reactivate the electricity meter.

Echelon electricity meter

1. First, check the light.

If it is **not** lit, the electricity meter has been disconnected, and you will need to contact your electricity supplier.

If it is **constantly lit** blue, the electricity meter is ready to be reopened/reactivated.



2. When the light is **constantly lit** blue, flip the lever upwards.

Any questions?

If you have any questions or need help reopening/reactivating your electricity meter, our customer service team is ready to assist you.



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